



Important update: Online payments through parentpay.com

Following parent requests, as you know we have been looking to move towards a system for online payments for a long time now.

We are now in a position to get started with a system which we believe will work well for you as parents/carers and us as a school without any hidden charges. It should be easier and more efficient, avoiding issues faced by many parents/carers of having to have 'cash' to pay money to school.

To make this work, **parents wishing to make online payments will need to set up a parentpay.com account** – and the instructions are in a letter which is being sent to each family. ***Please note this must be through parentpay.com, NOT via an app*** which has a similar name, as we have been advised that the app may be a fraudulent system.

N.B. One letter for each child is being sent to the family. If anyone requires separate parent accounts then please contact the school office so that this can be arranged.

The answer to some queries which we think may be raised are outlined below.

When will the parentpay.com system for payments start?

Payments can be made via parentpay.com from Monday 8th June 2026.

When can we set up the parentpay.com account?

Accounts can be set up (one per child) any time from now – you may wish to do this in the coming week so that everything is sorted for 8th June.

Which payments can be made using the online method?

Dinner money and breakfast club payments in the first instance.

How will the system work?

*Lunch money (£2.50) or breakfast club payments (£3.00) paid through parentpay.com will be monitored by admin staff just as cash payments used to be. **FOR NURSERY PARENTS PLEASE NOTE THAT AS FROM 8TH JUNE LUNCHES WILL BE CHARGED AT A DAILY RATE OF £2.50 in line with the rest of the school.***

Reminders will be sent if money is not paid in the week that dinners are taken.

Breakfast club payments will be paid at the time of booking online. A booking without payment will not be possible. If cash is paid on the day without a prior booking then £3.50 will be charged per session.

Can payments still be made in cash?

Yes, this is still possible for parents who wish to do so as long as payments are made in advance or on the day.

Will other payments be possible using parentpay.com?

Yes, we hope that once we become familiar with the system that later this term any payments for milk and future payments for residential visits / day visits etc. will be able to be made through the online system.

If you have any further questions, then please contact the office staff who will be able to support you.

There are bound to be a few teething problems, but please bear with us and hopefully the new online payment system will be more efficient and easier to manage for us all.

Thank you in advance, Miss Beeston and the office admin team